Con Edison Operating Suggestions and Service Requirements for Interruptible and Off-Peak Firm Gas Customers

- Ensure that your dual fuel equipment is in good working order and that a sufficient reserve of your alternate fuel or alternate energy source is always available.

- Designate a responsible individual to inspect your equipment every time an interruption of gas service is necessary to ensure the equipment is not operating on natural gas.

- Be prepared to switch to your alternate fuel or alternate energy source at any time upon notification from Con Edison, **even on holidays (see holidays observed by Con Edison on right)**.

- Admit Con Edison employees promptly to your premises for any necessary inspections of your gas usage equipment and controls.

- Notify Con Edison immediately of any emergency situation involving your gas service; or, if a condition develops that prevents you from switching to your alternate energy source. You can call the **GAS INTERRUPTION HOTLINE** at **(212) 460-3459** and leave a message. If necessary, someone will call you back. During the **off-hours** you can call **718-794-2900 / 2903 / 2904**. The **Gas Interruption Hotline** is activated for the entire heating season to provide you with information on interruptions and for you to leave a message, if necessary.

- **Two Violation Rule** – during the heating season, if you fail to fully interrupt your use of gas (except for any permitted use of gas for ignition purposes - maximum of 2 therms per hour) for two (2) interruption periods (including any planned interruption), you will be notified by the Company that you must apply for Firm Service through the Company's application process.

Any Non-Critical Care Customer that incurs two violations during the current Winter Period will be notified by the Company that they must apply for Firm Service. If the Company is unable to accept a Non-Critical Care Customer on Firm Service, they must satisfy the conditions described in our Schedule for Gas Service in order to avoid the Non-Compliance Charge in subsequent winter periods and remain on interruptible service.

- **It is the sole responsibility of the customer to notify us of any changes to the account's contact information such as name, email, phone/text, etc. Failure to notify us does not exempt the customer from compliance or from any associated unauthorized gas use charges or other applicable charges or surcharges or consequences.**

Failure to interrupt your use of gas due to inoperable dual-fuel facilities counts as a violation towards the two-violation rule with one exception for each heating season.

- Here are the criteria for the one equipment failure exception to the Two Violation Rule: On **one** occasion during each heating season a customer's failure to interrupt the use of gas due to documented inoperable dual-fuel facilities will not be counted as a violation provided that you:

(a) notify the Company within one hour of the failure of your equipment. You can do this by calling the **GAS INTERRUPTION HOTLINE** at **(212) 460-3459**. You can leave a message and, if necessary, someone will call you back;

(b) repair and make operable your dual fuel equipment within forty-eight (48) hours of the equipment's failure; and

(c) provide the Company with documentation that your equipment has been repaired, and you can immediately comply with the earlier of the ongoing interruption or a separate planned interruption.

All three conditions listed above must be satisfied for this exception to the two-violation rule to apply.

Holidays Observed During Heating Season

(November 1 – March 31)

January
- New Year's Day
- Martin Luther King Jr.'s Birthday

February
- President's Day

November
- Veteran's Day
- Thanksgiving Day
- Day after Thanksgiving

December
- Christmas

Gas Interruption Hotline
(212) 460-3459

E-mail Requirement – You must provide the Company with an e-mail address for your account to help us expedite electronic communication.

Email Contact Information

EM-InterruptibleContacts@coned.com

Please be advised that notification to the Company of a condition that prevents you from switching to your alternate energy source **does not excuse** you from payment of any unauthorized gas use charges or other applicable charges or surcharges or consequences, including termination of service.

- Please notify the Company immediately if there is a change in your contact person, telephone or text number or email address. You may email updated contact information to us at EM-InterruptibleContacts@coned.com. Our notification system cannot accept telephone numbers that require an extension, a mechanical or oral response to connect the call.

A copy of the Company's Schedule for Gas Service and Gas Sales and Transportation Operating Procedures ("GTOP") can be found on our web site at: http://www.coned.com - choose **Rates and Tariffs** at the bottom of the page – choose Gas Rates and Tariff and scroll down to view GTOP. To view our eLearning FAQ – click on How to Become a Gas Supply Company – scroll to the bottom of the page and click on "**FAQ**".

See Affidavit on Next Page

Please ensure that the below Affidavit is filled out completely and accurately and e-mail to Con Edison at: EM-Affidavit@coned.com. Affidavits will not be accepted if they are emailed to other email addresses or via mail or fax. The Affidavit is due on an annual basis.

CONSOLIDATED EDISON COMPANY OF NEW YORK, INC.
CUSTOMER'S AFFIDAVIT FOR SERVICE CLASSIFICATION NOS. 9 AND 12

YOU MUST SUBMIT THIS AFFIDAVIT BY OCTOBER 1, 2026, WITH ALL THE REQUIRED INFORMATION INCLUDING THE NAME AND EMAIL CONTACT INFORMATION FOR YOUR ALTERNATE FUEL SUPPLIER - (No. 6).

_____ (hereafter "Customer"), by its officer, principal or partner or, for the Alternate Fuel/Energy Source Option only, by a person authorized to bind Customer, intends to receive or is receiving service from Consolidated Edison Company of New York, Inc. ("Con Edison" or the "Company") under Service Classification Nos. 9 or 12 (SC 9/SC 12) of its Schedule for Gas Service, P.S.C. No. 9 – GAS (the "Schedule") and submits the following affidavit to Con Edison:

STATE OF NEW YORK, CITY OF _____

Customer's Name: _____

Customer's Service Address: _____

Account Number: _____

Customer attests that:

Please select one of the following two options but note that availability of each option is subject to applicable eligibility requirements.

ALTERNATE FUEL/ENERGY SOURCE OPTION

1. Customer's type of alternate fuel/alternate energy source is (check as appropriate):

   Diesel: _____ Kerosene: _____ Propane: _____ No. 2 Fuel Oil: _____

   No. 4 Fuel Oil: _____ No. 6 Fuel Oil: ___ Electricity: _____

   Other: _____ (specify)

There is in place one or more executed contract(s) with one or more suppliers for diesel, kerosene, propane, No. 2 fuel oil, No. 4 fuel oil, and/or No. 6 fuel oil to provide for the delivery of such alternate fuel during the Winter Season (*i.e.*, November 1 – March 31) in quantities sufficient to meet Con Edison's reserve requirement in accordance with SC 9 and SC 12 and Con Edison's Gas Sales and Transportation Operating Procedures Manual ("GTOP"). Customer understands that the alternate fuel requirement is:

- Ten (10) days of supply for Interruptible or Off-Peak Firm Notification Customers based on Customer's peak Winter Season requirements. Such alternate fuel is available to Customer during the Winter Season on an as-needed basis.

2. (a) Customer has the following on-site storage facilities for its alternate fuel (insert "N/A" if not applicable):

   Number of storage tanks on site: _____

   Total number of gallons of storage capacity: _____

   Total estimated peak days of storage: _____

   (b) Please check one: Customer ( ) is OR ( ) is not a "New Customer" (a "New Customer" for this purpose is one who commenced Interruptible or Off-Peak Firm service on or after 11/1/24).

   New Customers must have a minimum of three (3) peak days of on-site storage.

3. Customer will maintain operable alternate fuel or alternate energy source equipment, as required by SC 9 and SC 12.

4. Customer understands that it is subject to the penalties, charges and other consequences, including termination of service, as set forth in SC 9 or 12, as applicable, of the Company's Schedule for Gas Service, for failure to meet the Company's alternate fuel requirements and/or ceasing the use of gas as required.

5. I have read and understand all of the Customer's obligations under SC 9 and SC 12, as applicable, including that Customer is responsible for replenishing its alternate fuel storage throughout the Winter Season as necessary to meet Customer's total fuel obligations whenever and so long as service is interrupted under SC 9 and SC 12, as applicable.

6. Customer understands that it is required to provide the name and email contact information for its Alternate Fuel Supplier and that if this information is not provided Customer is in violation of the Company's Gas Tariff under SC 9 and SC 12 and will no longer be eligible for the Interruptible or Off-Peak Firm Rate.

   Alternate Fuel Supplier Name: _____

   Alternate Fuel Supplier Email Address: _____

OPERATIONAL SHUT-DOWN OPTION (an Officer, Principal or Partner must Sign)

1. Customer is a process load customer (as that term is defined in SC 9 and SC 12 and in the GTOP) whose operations Customer can timely shut down in response to a called interruption.

2. Customer is NOT a school or human needs customer (as the latter term is defined in SC 9 and SC 12) or an electric generator.

3. In accordance with the New York Public Service Commission's May 23, 2012 *Order Directing Certain Utilities to Submit Tariff Amendments* in Case 11-G-0543, Customer will, in lieu of the requirement to maintain a full alternate fuel supply during the Winter Season: (1) shut down its operations for the duration of any and all called interruptions; and (2) continue to comply with all other interruptible provisions described in Con Edison's Schedule.

4. Customer understands and acknowledges that it is subject to penalties, charges and other consequences as set forth in SC 9 or 12, as applicable, of the Company's Schedule for failing to shut down operations during a called interruption including but not limited to the Company taking steps, at Customer's expense, to physically terminate gas service to Customer's premises without prior notice in the event of Customer's failure to cease using gas as required.

Customer elects:

1. _____ Alternate Fuel/Energy Source Option

Or

2. _____ Operational Shut-Down Option (You must meet the eligibility requirements and an Officer, Principal or Partner Must Sign)

Customer's Name: _____

By: Officer, Principal, Partner, or Authorized Person {Signature}: _____

Title: _____

Date: _____

Subscribed and sworn before me this _____day of _____, 20_____

Notary Public:

[Affix Notary's Stamp]