conEdison

Non-Pipes Solutions (NPS)
Energy Exchange Program Summary

Electric Appliance Incentives

Program Overview:
As part of the Company's Clean Energy Commitment, this Program targets aging gas service lines and incentivizes eligible customers to switch from natural gas end-use appliances to energy efficient electric alternatives thus, removing the need to replace aging gas service lines.

The Program is not incentivizing space heating technologies. For space heating, the NPS team encourages you to participate in the statewide Clean Heat Program.

Participating in the Program must result in all related gas service accounts to be closed, enabling removal of the associated gas meter(s), and abandonment of the service line.

Program Eligibility:
Program eligibility is limited to customers connected to a pre-1972 gas service, with the overall goal to retire the service. Customer eligibility is managed by Con Edison's NPS team members who are the main points of contact when determining eligibility.

(Note: The NPS team will be focusing efforts on outreach and customer marketing.)

Program Incentive Offerings:
The program allows for the electrification of all utility gas end-use appliances except space heating.

Notes:

- *The NPS team recommends going through the Clean Heat Program for space heating.*
- Incentives are only available for the electrification of gas appliances, projects which replace electric appliances for new electric appliances are not eligible.
- Scope of Work subject to approval by the program team.

Customer Segment	Incentive	Disadvantaged Communities[1] Incentive	Participating Contractor (PC) Incentive
Residential: Single-Family	Up to $10,000	Up to $15,000	Up to $3,000
Residential: 2-4 Dwelling Units or Multi-Family (5+)	Up to $15,000	Up to $20,000	Up to $5,000
Small & Medium Businesses	Up to $10,000	Up to $15,000	Up to $3,000
Commercial & Industrial	Up to $10,000	Up to $15,000	Up to $3,000

[1] Disadvantaged Communities ("DAC") are defined by the New York State Climate Justice Working Group. See more information.

In all cases, Customer and PC incentives are capped at the specific customer segment threshold per the table above. PC incentives are awarded on a per gas appliance converted, up to the segment cap.

PCs are required to provide customers with an instant discount.

Example: If a Single-family residential customer's scope comes to $10,000, the PC would provide appliance(s) and services at $0 cost to customer. You would then submit an Invoice and appropriate paperwork to be re-imbursed by Con Edison (inclusive of the PC Incentive).

PC Participation Requirements:
The goal is to verify that projects submitted meet all program requirements and customers are left satisfied with their Participating Contractor's performance.

Contractors are required to:

- Complete a pre-onboarding Interview and Briefing
- Be in good standings with other Con Edison Programs (if applicable)
- Onboard prior to participating in the program
- Perform a site survey and capture existing conditions
- Submit Electric Service Determination request
- Submit Program Application package
    - Program Application
    - Project Cost Estimates
    - Existing and Proposed Equipment Cutsheets
    - Pre-Install Photos (existing appliances, gas line connections, and electrical breaker panel)
- Submit/obtain any required permits (i.e., electrical, plumbing, etc.)
- Ensure customer closes all gas accounts
    - Submit Notarize Account Closure letter
- Submit Gas Service Demolition request
- Submit Project Closing Documents
    - Program Completion Certificate
    - Final Invoice *(With Applied Instant Discount)*
    - Post-Install Photos
    - Post-Install Checklist

Contact the NPS Program team today to discuss the program and Contractor Onboarding at NPA@Coned.com.